

APPENDIX A

NOTICE OF NONDISCRIMINATION

Discrimination is Against the Law

Henderson Health Care Services complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination as defined by 45 CFR § 92.101(a)(2) but excluding any portion of the definition which is subject to a restriction on enforcement by order of a court of competent jurisdiction with authority over such matters as: sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes. Henderson Health Care Services does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Henderson Health Care Services:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Shelly Amack, Chief Nursing Officer.

If you believe that Henderson Health Care Services has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Shelly Amack, Chief Nursing Officer, 1621 Front St. Henderson, NE 68371, phone: (402) 723-4445, fax: (402) 723-4520, smack@hendersonhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Shelly Amack, Chief Nursing Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

APPENDIX B

NOTICE OF AVAILABILITY

Notice of Availability of Language Assistance Services and Auxiliary Aids and Services
(§ 92.11)

Name of Language in English: Spanish

ATTENTION: If you speak Spanish, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call (402) 723-4445 or speak to your provider.

Nombre del idioma en el idioma: Español

ATENCIÓN: Si habla español, dispone de servicios gratuitos de asistencia lingüística. También disponemos de ayudas y servicios auxiliares gratuitos para proporcionar información en formatos accesibles. Llame al (402) 723-4445 o hable con su proveedor.